

What is the dress code?

We suggest stylish, cocktail attire. To enhance the experience for all our guests, gym attire, sports jerseys, athletic shorts, hats, and flip-flops are too informal for the dining experience we provide. Dress code policy is at the discretion of management and will be strictly enforced to maintain an upscale experience for all guests.

Do I need a reservation?

If you plan on dining with us, we recommend making a reservation. We usually keep our lounge tables open for walk-in guests, where you can enjoy the full dinner menu and experience. Please note that you may still experience wait with a reservation, especially groups of 5 or more, due to high volume.

How do I make a reservation?

Please visit our website at www.xoxodallas.com to view availability and make reservations. We accept reservations for parties up to 12 guests. Due to very high volume of calls and direct messages, we are unable to make reservations over the phone, email or direct message.

What is the cancellation policy?

We request a credit card hold for groups of 5 - 12. When you reserve online, you will be asked to enter a credit card to hold your reservation. Reservations may be cancelled without charge up to 12 hours prior. No shows or late cancellations will be charged \$20 per guest.

Please note: Cancellations must be completed online using the link in your confirmation or via email: reservations@xoxodallas.com

How do I cancel a reservation and avoid being charged?

Cancellations must be made using the link in your reservation confirmation or via email request at reservations@xoxodallas.com. Due to significant call volume and direct messages, cancellations must be online or via email at reservations@xoxodallas.com.

Can I request a pink booth with the “Press for Champagne” button?

Our pink booths seat 5-6 guests and are usually used for those group sizes. We try our best to accommodate requests for smaller parties, however, availability is highly dependent on our reservation flow for the evening.

What is your celebration policy?

We look forward to hosting your special occasion. We do not allow outside food, desserts or cakes at this time. Champagne by the bottle and our signature cupcake wheel go out with

sparklers, and may be directed towards your guest(s) of honor. In order to ensure all guests enjoy their dining experience, we request that no balloons or decorations be brought into the restaurant.

Do you accommodate large parties?

We can accommodate parties of 12 to 20 in our Dining Room. For these group sizes, we require a food and beverage minimum starting at \$75 per guest depending on availability and requested dates. A 50% deposit is required at time of booking. Please contact us events@xoxodallas.com and a host will reach out to you. We look forward to hosting your event.

Do you have a private dining room available for meetings or events?

We will have a private dining room for up to 25 guests as well as our Garden for up to 200 guests available in Fall 2020. At this time, we are not pre-booking this space as opening plans are still shifting. We offer full restaurant buyouts that include XOXO Dining Room & MrX, starting at \$50,000. If you are interested in a full restaurant buy-out please email us at events@xoxodallas.com.

Are children allowed at XOXO Dining Room?

While we do not prohibit children, we strongly discourage children under the age of 14. If you would like to bring your child, we recommend making an early reservation. We do not have high-chairs or booster seats. There is no kids menu available. Guests under 21 are not permitted into our cocktail lounge, Mr.X.

What happens if I am running late?

We will honor reservations up to 15 minutes after your reservation time. Please know that confirmed reservations still may experience wait time due to abnormally high wait times right now, especially groups of 5 or more.

Do you offer parking?

We offer complimentary valet for your convenience.

Can I use the space for a photo shoot?

At this time we are not offering nor renting the venue for photo shoots. We are focused on getting fully launched and navigating the current health and safety environment.

How do I provide feedback?

We welcome your feedback at info@xoxodallas.com. We are striving to deliver an extra experience during this challenging time. Please do reach out with any comments, and we do encourage you to speak to a manager if you are unhappy with your experience.